

Terms & Conditions for Guest Bookings



1. **DEPOSITS** - A deposit of 50% of the total booking is payable within 3 working days. On receipt of the deposit, written confirmation of the booking will be forwarded to the Client. If the deposit is not received within 3 working days, the booking will be automatically cancelled.
2. **BALANCE** - The balance is due 60 days prior to arrival. For bookings less than 60 days prior to arrival the full balance is due at the time of booking. Failure to pay the balance by the due date will result in cancellation of the booking. The cancellation policy below would then apply.
3. **REFUNDABLE SECURITY DEPOSIT** - For each booking a refundable security deposit of \$500 is required on arrival at Barrakee Ski Lodge. The Manager will provide this form to you. This deposit will be applied to any damage, breakage or loss to the property, or costs of additional cleaning if the premises are not left in good condition. The unused security deposit will be released within 3 working days of the Client departing Barrakee. Failure to complete this form on arrival may result in cancellation of the booking. The cancellation policy below would then apply.
4. **CANCELLATIONS** - All Client cancellations must be advised in writing. If a cancellation is notified 60 days or more prior to arrival, a refund of any Client payments will be made, less a 20% cancellation and administration fee. For cancellations less than 60 days prior to arrival or for cancellations of any Early Bird Special Holding Deposit - ALL MONIES PAID ARE FORFEITED.
5. **CHILD RATE** - All child rates are based on sharing with 2 full paying adults.

CLIENT RESPONSIBILITY

6. The Client is responsible for any and all damage caused by it or any of its guests, invitees or other persons attending Barrakee Ski Lodge in any part of the complex.
7. The Client is responsible for ensuring that its guest's conduct themselves in an orderly manner. Management reserves the right to intervene if it deems that a guest's activities are considered illegal, noisy or offensive, to exclude or remove any and all persons from the premises without liability if they consider such action is necessary. Clients and/or guests removed from the premises forfeit the full amount payable for the booking.
8. Only Clients listed on the booking form may stay at the property. Any additional guests may only be accommodated with the written permission of the management of Barrakee Ski Lodge, who may levy an additional person/s surcharge. Violation of this clause may result in management asking the Client and/or guests to leave the property without compensation. Any monies paid will be forfeited.
9. Should any damage, breakage or loss to the property, or costs of additional cleaning if the premises are not left in good condition, exceed the value of the security deposit the Client will be liable to pay the additional value.
10. While all care is taken, Barrakee Ski Lodge accepts no responsibility for damage or loss of any Clients property left in the lodge or on the premises prior to, during or after a guest stay.
11. For the comfort of other guests noise must be kept to a minimum at all times.
12. Smoking is strictly prohibited within the confines of the building including leaning out of windows.

Barrakee Ski Lodge strongly recommends that all guests arrange appropriate insurance cover for the duration of their stay.